



1 - BACKGROUND INFORMATION

1. Please select your membership classification?

- HOUSE
- SENIOR HOUSE
- TENNIS
- SENIOR TENNIS
- NON-RESIDENT
- SENIOR NON-RESIDENT
- HONORARY (aka "FRIENDS")

2. How long have you been a member of Tokeneke?

- Less than 5 years
- 5 - 10 years
- 10 - 20 years
- 20 - 30 years
- More than 30 years

3. Do you have children? If so, what age(s)?

- Under the age of 4
- Age 5 to 13
- Age 14 and older
- Age 21 and older
- Over the age of 26



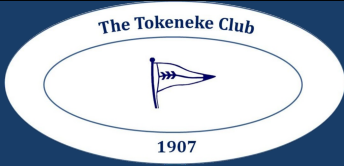
TOKENEKE CLUB - 2019 END OF SEASON SURVEY

2 - OVERALL EXPERIENCE:

4. How would you categorize your overall experience at Tokeneke this season?

- BETTER THAN IN THE PAST
- THE SAME AS IN THE PAST
- WORSE THAN IN THE PAST

Comments:



3 - DINING EXPERIENCE:

5. On a scale of 1 (the most) to 4 (the least), which dining outlet did you use the most?

Select N/A if you did not dine there.

<input type="checkbox"/>	<input type="checkbox"/>	MAIN DINING ROOM	<input type="checkbox"/> N/A
<input type="checkbox"/>	<input type="checkbox"/>	BEACH GRILL	<input type="checkbox"/> N/A
<input type="checkbox"/>	<input type="checkbox"/>	BISTRO	<input type="checkbox"/> N/A
<input type="checkbox"/>	<input type="checkbox"/>	BAR	<input type="checkbox"/> N/A
<input type="checkbox"/>	<input type="checkbox"/>	PRIVATE DINING/ PRIVATE EVENTS	<input type="checkbox"/> N/A

6. How many times have you dined at the Club this season?

- < 5 times
- 5 to 10 times
- 10 to 20 times
- > 20 times

7. What services and/or offerings might entice you to dine at the Club more frequently for:

Lunch	<input type="text"/>
Dinner	<input type="text"/>

**8. Using the below scale, please rate your level of satisfaction with the Club's dining facilities.
Select N/A if you did not use the facility.**

	HIGHLY PLEASED	PLEASED	SOMEWHAT PLEASED	NOT PLEASED	N/A
MAIN DINING ROOM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRIVATE DINING ROOM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TREETOPS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BEACH GRILL	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BISTRO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BAR	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ATRIUM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

**9. Using the below scale, please rate the level of service provided in each dining outlet.
Select N/A if you did not dine in a particular location.**

	EXCELLENT	GOOD	AVERAGE	POOR	VERY POOR	N/A
MAIN DINING ROOM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BEACH GRILL	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BISTRO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BAR	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRIVATE DINING / PRIVATE EVENTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

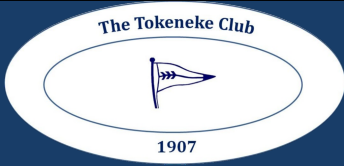
**10. Using the below scale from excellent to very poor, please rate the food for each dining outlet.
Select N/A if you did not dine there.**

	QUALITY	VARIETY	PRESENTATION	VALUE	N/A
MAIN DINING ROOM	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
BEACH GRILL	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
BISTRO	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
PRIVATE DINING / PRIVATE EVENTS	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

11. Using the below scale, please rate your level of satisfaction with the pricing for Club dining.

	LOW	FAIR (MARKET VALUE)	HIGH	N/A
MAIN DINING ROOM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BEACH GRILL	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BISTRO	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BAR	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PRIVATE EVENTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:



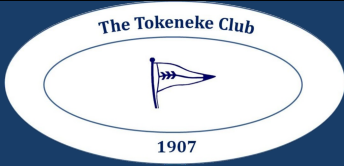
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4 - CLUB STAFF:

12. Using the below scale, please rate the Club staff for each of the following departments. Select N/A if you did not interact with staff from that particular area.

	EXCELLENT	GOOD	AVERAGE	POOR	N/A
FOOD & BEVERAGE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BEACH & POOL	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TENNIS & PADDLE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SAILING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CAMP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FRONT OFFICE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MAINTENANCE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MANAGEMENT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Would you like to recognize a specific employee or team member?



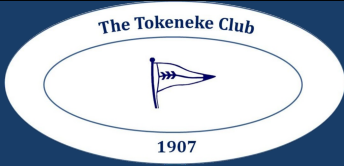
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5 - CLUB FACILITIES:

13. Using the below scale, please rate your level of satisfaction with the Club's facilities. Select N/A if you did not use the facility.

	HIGHLY PLEASED	PLEASED	SOMEWHAT PLEASED	NOT PLEASED	N/A
BEACH	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BREEZEWAY	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
POOL	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
POOL HOUSE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LOCKER ROOMS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CABANAS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VERANDA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TENNIS COURTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PADDLE COURTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TENNIS PRO SHOP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PARKING LOTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:



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6 - CLUB ACTIVITIES:

14. Using the below scale, please rate your level of satisfaction with the following pricing levels.

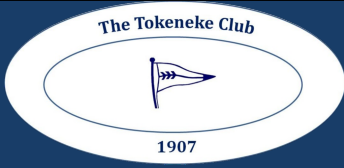
	LOW	FAIR (MARKET VALUE)	HIGH	N/A
TENNIS LESSONS & CLINICS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TENNIS PRO SHOP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PADDLE TENNIS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SAILING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
AQUATICS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CAMP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ANNUAL DUES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DINING MINIMUMS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ASSESSMENTS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

15. What new or existing activities & programming would you like to see in the future?

- | | | |
|---------------------------------------|--|--|
| <input type="checkbox"/> LECTURES | <input type="checkbox"/> FAMILY EVENTS | <input type="checkbox"/> POOL FUN |
| <input type="checkbox"/> BOOK CLUBS | <input type="checkbox"/> ADULT PARTIES | <input type="checkbox"/> PIANO NIGHTS IN THE MDR |
| <input type="checkbox"/> MOVIE NIGHTS | <input type="checkbox"/> WINE DINNERS | <input type="checkbox"/> SUNDAY JAZZ |
| <input type="checkbox"/> CLUB PARTIES | <input type="checkbox"/> THEME NIGHTS | <input type="checkbox"/> BONFIRES |

Other (please specify)



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7 - SUGGESTIONS & FEEDBACK:

16. Please use the comment box below to share any additional thoughts on the Club or the 2019 season.

17. Please provide any suggestions on areas for improvement for future seasons.