

HOUSE REGULATIONS
GREENVILLE COUNTRY CLUB
A South Carolina Non-Profit Corporation

House Regulations

Conduct

All Members, their families, and their guests shall behave in a proper and dignified manner while anywhere on the Club premises. Members are encouraged to utilize common sense, respect for tradition, modesty and to consider the comfort level of fellow members. Any Member or Guest behaving inappropriately, violating the Bylaws or Regulations of the Club or behaving in any way as to demean the character or reputation of the Club, or whose guest acts in such manner, may be reprimanded, fined, suspended or expelled pursuant to the Bylaws of the Club. Members shall be responsible for observance of these House Regulations by their families and guests.

Hours of Operation

The Clubhouse is open Tuesday through Sunday and on traditional Monday Holidays.

Winter Hours (November-March):

- **Family Grill** – Food and beverage service is available from 11:00 AM until 9:00 PM Tuesday through Saturday and 11:00 AM until 3:00 PM on Sunday.
- **Riverside Pub** – Food and beverage service is available to members and guests over the age of 18 from 11:00 AM until 9:00 PM Tuesday through Saturday and until 7:00 PM on Sunday. All ages are welcome to enjoy breakfast between the hours of 7:00 AM to 11:00 AM in the dining area.
- **Riverside Café** – Food and beverage service is available from 8:00 AM until 7:00 PM Tuesday through Sunday.
- **Men's Lounge** – Food and beverage service is available from 8:00 AM until 7:00 PM Tuesday through Sunday.
- **Chanticleer Turnhouse** – On Wednesday through Monday, food and beverage service is available from 11:00 AM until last golfer in. Beverage service will begin at 9:00 AM.

Spring-Summer Hours (April- October):

- **Family Grill** – Food and beverage service is available from 11:00 AM until 9:00 PM Tuesday through Saturday and 11:00 AM until 3:00 PM on Sunday.
- **Riverside Pub** – Food and beverage service is available to members and guests over the age of 18 from 11:00 AM until 9:00 PM Tuesday through Saturday and until 8:00 PM on Sunday. All ages are welcome to enjoy breakfast between the hours of 7:00 AM to 11:00 AM in the dining area.
- **Riverside Café** – Food and beverage services is available from 7:00 AM until 8:00 PM Tuesday through Sunday.
- **Men's Lounge** – Food and beverage service is available from 7:00 AM until 8:00 PM Tuesday through Sunday.
- **Chanticleer Turnhouse** – On Wednesday through Monday, food and beverage service is available from 11:00 AM until last golfer in. Beverage service will begin at 8:00 AM.

Alcohol Service

Alcohol Service is available to member and guests over the age of 21 until 11:00 PM Tuesday-Saturday and until 8 PM on Sunday. Club Management reserves the right to refuse service to members and guests.

Reservation Policy

Reservations are not required or accepted within member dining areas. Parties of ten or more should contact the Club to reserve a private space. Reservations are available and expected for all Club events.

Cancellation Policy

Members making reservations to special Club events (such as Mother's Day Buffet, Easter Buffet, Lobster Night, Thanksgiving Buffet, or Club parties) and canceling within 48 hours of the event will be charged 50% of the total event cost. Members canceling or reducing their number of guests within 24 hours of the event will be considered a no-show and charged full cost for the event.

Outside Food and Beverage

No member or guest is allowed to bring any food or beverage on to Club premises without prior authorization from the General Manager.

Service Fee

The Club has a \$40 monthly service fee in lieu of an automatic 20% gratuity on all a la carte food and beverage items. Holiday Brunches and Member Special Events will remain subject to an automatic 20% gratuity. Private banquet functions are subject to a 22% gratuity.

Private Vehicles on Club Premises

Bicycles

- Bicycles are allowed on paved roads only and must be parked at the designated bike racks adjacent to the private cart parking area or tennis complex. They are not allowed on cart paths, sidewalks or on the golf course. For the safety of our members skates, skateboards, scooters (motorized and manual), one wheels, hoverboards, and rollerblades may not be operated on Club property.

Automobiles

- The speed limit on Club premises is 5 MPH. All Members and guests must park in designated parking spaces, in such a manner as to avoid blocking traffic flow. Improper parking will be subject to fines and towing of the vehicle at the owner's expense.

Member-Owned Golf Carts

- Properly registered member-owned golf carts may be used for transportation to and from the Club but are only allowed in Club parking lots and must be parked in those parking spaces designated for golf carts when available. Member-owned golf carts not allowed on the golf course, cart paths, maintenance roads or automobile parking spaces.

- Members wishing to use a Member-owned golf cart for transportation to and from the Club must have a permit registered with the South Carolina Department of Motor Vehicles, valid driver's license, proof of insurance and at least 16 years of age.

Tobacco Use on Club Premises

The Club is a non-smoking environment. It is unlawful for a person to use tobacco in any form inside including electronic cigarettes or around the entire Clubhouse facility, including the pool area, patio areas, and porches other than as designated by Club management.

Firearms Policy

No firearms are allowed on Club premises.

Locker Room Facilities

Adult locker room facilities will be restricted to members and guests 18 years of age and older. Younger Members and guests may use the youth lockers. Day use lockers are not to be used for overnight storage and Members should remove items daily from those lockers.

Personal Property

The Club is not responsible to Members, guests, or visitors for loss, theft or damage of personal property while on Club premises.

Directing of Staff

No Member may give directions to any Club staff regarding the operation of the Club. No Member may directly countermand any instructions issued by Club Management to any staff member. Any request to Club staff, other than with respect to usual service or actions, must be communicated through Club Management. Members may not berate, belittle, reprimand or discipline any Club staff. Any Member concerns regarding the conduct of the staff should be communicated to the General Manager. Club staff shall not be asked or directed to leave the Club premises except by Club Management.

Personal Safety

It must be recognized that many of the activities that take place at the Club (golf, swimming, tennis, exercise and children's play) and the use of driveways, driving ranges and parking areas involve the risk of accidents and injuries. It is up to everyone to exercise proper care and to be responsible for his or her own safety. Every person using the facilities of the Club does so at his or her own risk. **THE CLUB EXPRESSLY DISCLAIMS LIABILITY FOR ANY INJURIES SUSTAINED BY USE OF CLUB FACILITIES OR WHILE ON CLUB PREMISES. EACH MEMBER, FOR THEMSELVES, THEIR FAMILY AND THEIR GUESTS ACKNOWLEDGES AND ACCEPTS THESE RISKS AND AGREES TO INDEMNIFY AND RELEASE THE CLUB SOLELY AND HOLD IT HARMLESS FROM AND AGAINST ANY AND ALL LIABILITY, EXCEPT TO THE EXTENT CAUSED BY THE GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT BY THE CLUB.**

Pets

Pets (excluding registered service dogs used in the assistance of disabled persons) are not permitted at any time on the Club premises.

Wireless Devices and Cell Phones

All wireless devices and cell phones must be on vibrate or silent mode while anywhere on the Club premises, including the pool and golf course. The use of wireless devices and cell phones for voice communication is prohibited in the Riverside clubhouse and Chanticleer Turnhouse. However, “texting, email and other non-disruptive activities” are permitted. Members and guests may use wireless devices and cell phones outdoors. Members must use proper discretion to ensure that the duration and noise level of any conversations are kept to a minimum and do not disrupt fellow Members and Guests. Tablets and other handheld gaming devices may be used by children provided they are in silent mode and such activities are conducted in a quiet and polite manner and, in the sole discretion of Club Management, are not disruptive to other Members and guests.

Fire pits

Outside fire pits are intended to provide outdoor lounging areas for adults to extend their dining and social experience. The Club staff will light the fires upon request. Children seated or playing near the area must be closely supervised by their parents. No trash or foreign substances should be placed in the fires at any times.

Social Media Policy

Greenville Country Club (“GCC”) understands that some Members participate in social networking sites (e.g. Facebook, Twitter, Instagram, YouTube, LinkedIn, etc.) and chat rooms, and create and maintain personal websites, including blogs. GCC respects Members’ online social networking and personal Internet use. However, your online presence - particularly your personal websites and social media sites as well as your posts on websites and social media accounts of others - can affect GCC goodwill and reputation. As a member, you should be mindful to use electronic media responsibly and respectfully to others and never in a way that suggests you are speaking on behalf of GCC unless specifically authorized to do so. It shall be considered a breach of acceptable Member conduct to post on any public or private website or other forum, including but not limited to discussion lists, newsgroups, blogs, information sharing sites, social media sites, social or business networking sites any of the following content identifying GCC including:

- Photos that may compromise the professionalism and reputation of GCC,
- Hostile or defamatory language about GCC or its members,
- GCC’s name, logo or other trademarks in a way that implies your posts are sponsored or approved by GCC, or
- Private or sensitive information about GCC, its Members, guests, suppliers or employees.

The objectives of GCC’s social media sites are to increase Member engagement, raise awareness of club events, increase web traffic to club websites, recruit new members, and increase awareness of club

facilities and other offerings among external markets, and your posts on GCC's social media sites should be consistent with these objectives. We ask that you conduct yourselves in a professional manner, respect the views and opinions of others, and demonstrate respect for our members, clients, guests, vendors, employees and competitors. Any content or behavior posted on GCC's social media sites that may be considered disrespectful, dishonest, offensive, harassing, or damaging to the interests, image and reputation of the organization, employees, Members, or others is not permitted and may be removed. The use of GCC's social media for religious or political purposes is not allowed. Do not cite or reference members, partners or suppliers without their approval. When posting on GCC's site you must never violate the rights of a third party, including trademark rights, copyrights, confidential information, or other intellectual property. You are expected not say anything that harms, or could harm, GCC's reputation.

We ask that you conduct yourselves in a professional manner, respect the views and opinions of others, and demonstrate respect for our Members, clients, guests, vendors, employees and competitors. Any content or behavior posted on Greenville Country Club's social media sites that may be considered disrespectful, dishonest, offensive, harassing or damaging to the interests, image and reputation of the organization, employees, members or others is not permitted and may be removed.

Violation of guidelines may result in the removal of content, blocking or removing users from accessing GCC's social media sites, or other appropriate action including termination or your membership. GCC is not liable for anything posted on websites and social media sites that are not managed by GCC. This includes but is not limited to club association and team websites and Facebook pages. This policy is not intended to preclude you from engaging in legally protected activities or to restrict communications or actions protected by law.

Unattended Children

No children under the age of 16 shall be left unattended in the clubhouse except for the Family Grill facility or when they are registered in a club sponsored child or family activity or participating in golf, tennis or swim activities.

Dress Requirements

Proper attire contributes to a relaxed and comfortable experience for our members and is always required in the Clubhouse and the Chanticleer Turnhouse. It is each Member's responsibility to ensure that their families and guests comply with the requirements.

FOR MEN AND BOYS: slacks, dress jeans, and Bermuda length shorts are always appropriate. Short shorts, cut-offs, cargo shorts, exercise or swimming attire are not appropriate. Shirts must have sleeves, acceptable collars and must be worn tucked in. Turtlenecks are acceptable, v-neck, crew neck and other tee shirts are not. Sweaters and pullovers are acceptable when worn over a collared shirt or turtleneck. Tennis attire is also permitted. Hats and other headgear should be removed while inside the Clubhouse. Collared shirts must be worn in the Pub except for club sponsored events. Spikeless golf shoes are permitted in all areas of the Clubhouse.

For Sunday Brunch and other holiday brunches on the main level of the Club, gentlemen over the age of 12 are expected to wear a coat. Ties are not required.

FOR WOMEN AND GIRLS: dresses, skirts and pants are always appropriate. Tennis and golf attire are permitted. Hats and other headgear should be removed while inside the Pub and Adult Dining Room. Bermuda length shorts, skorts, and jeans are appropriate; while bare midriffs, mini-skirts, cut-offs, or

swimming attire are not appropriate. Spikeless golf shoes are permitted in all areas of the Clubhouse.